

ANNEXURE 2 : FAIR WEAR AND TEAR EXAMPLES

<https://www.lexus.co.za/kinto/masterterms/fairwearandtear>

| Examples of Acceptable Fair Wear and Tear | Examples of Unacceptable and/or Excessive Wear and Tear |
|---|---|
| Bumpers and Mouldings | |
| Marks covering an area less than 10cm ² by 0.5mm deep. | Broken bumpers and mouldings. |
| Dents covering an area less than 20cm ² and not more than 0.5mm deep and 2 per bumper or moulding. | Cracked / split / bent / twisted bumpers. |
| | Misalignment, gouging/gouges. |
| | Excessive paint chips. |
| Body Panels, Exterior Trim and Paintwork | |
| Scratches if not through colour coating – no more than 3 per panel / 9 per car. Excludes through to metal. | Exposed undercoat or metal; any rust. |
| Chips – 6 chips per panel up to 3mm diameter. | Scrapes / deep scratches. |
| Dents – 2 per panel, 8 per car at 30mm diameter by 2mm deep. | Hail damage. |
| Minor stone pitting. | Misaligned, buckled, and distorted panels. |
| | Poor panel / paint repairs. |
| | Foreign matter etched into paintwork (e.g., tar, resin, paint). |
| | Roof and gutter damage caused by the fitting of a roof rack. |
| | Damaged radiator grille, vehicle logos and model designation badges. |
| Accessories and Equipment | |
| Removal of any Sundry Fitted Items fitted at the customer's expense provided this does not cause damage to the vehicle. | Removal of any Sundry Fitted Items fitted at the customer's expense which does cause damage to the vehicle, e.g., holes drilled in body work to bolt on a Sundry Fitted Item. |
| | Removal of original Vehicle accessories. |
| | Missing or broken cigarette lighters, badges, knobs, trims, tools, key and spare keys, spare wheel, spare tyre, service books, etc. |
| Glass, Lights and Mirrors | |
| Light scratching and minor headlights and taillights, etc. | Windshield, side, and rear glass: Any cracks, scratches and deep stone chips which will cause the Vehicles to fail a roadworthy test. |
| Minor pitting. | Broken mirror glass, lights, or surrounds. |
| | Damage to electronics in front or rear screens. |
| Underbody | |
| Minor dents and deformations as long as they have not caused corrosion. | Oil leaks. |
| | Extensive rust / corrosion. |
| | Damaged exhaust system. |
| | Poor repairs. |
| | Twisted or bent chassis. |
| Interior and Boot - Carpet and Trim | |
| Clean and tidy condition with minor scuffing. | Burns – cigarette or other. |

| Examples of Acceptable Fair Wear and Tear | Examples of Unacceptable and/or Excessive Wear and Tear |
|---|--|
| Fading caused by normal exposure to sunlight. | Cuts, rips or tears to upholstery, head lining, sun visors, etc. |
| Stains that are removable. | Stains from food, cosmetics, oil, paint, solvent, glue, chemicals, dirt, odour, or other substances which cannot be removed using a standard upholstery cleaner. |
| | Damage to seat structure. |
| | Damage to boot lining. |
| | Mismatched colours. |
| | Any missing interior item. |
| | Damage to any other interior item. |
| Dashboard, Fascia and Door Trims | |
| Moderate scratches / markings. | Tears and splits. |
| Fading caused by normal exposure to sunlight. | Burns. |
| Removable stains and scuffing. | Holes or damage. |
| | Missing items / accessories (e.g., radio, ashtray, cup holder.) |
| Tyres, Wheels and Trim (Including Spare) | |
| Each tyre and the spare tyre and rims are in a roadworthy condition and is of the same tyre and rim specification as originally supplied. | Mismatched tyres and wheel trims, specifications different from originally supplied Vehicle. |
| Wheel / Hubcap: Scrapes and scratches covering not more than 10% of the surface area. | Broken / cracked tyres and wheel trims. |
| | Tyres that do not meet South African Roadworthy Standards. |
| | Uneven tyre wear. |
| | Replacement tyres / wheels that do not meet manufacturer recommendations. |
| | Retreads. |
| Engine and drivetrain components, Air Conditioner, Accessories, Radiator, Batteries and Equipment | |
| | Damaged or missing item. |