

KINTO MASTER TERMS

ANNEXURE 2 FAIR WEAR AND TEAR EXAMPLES

Examples of Acceptable Fair Wear and Tear	Examples of Unacceptable and/or Excessive Wear and
<u>Bumpers and mouldings</u>	
Marks covering an area less than 10cm ² by 0.5mm deep.	Broken bumpers and mouldings.
Dents covering an area less than 20cm ² and not more than 0.5mm deep and 2 per bumper or moulding.	Cracked / split / bent / twisted bumpers.
	Misalignment.
	Gouging.
	Excessive paint chips.
<u>Body Panels, Exterior Trim and Paintwork</u>	
Scratches if not through colour coating – no more than 3 per panel / 9 per car. Excludes through to metal.	Exposed undercoat or metal.
Chips – 6 chips per panel up to 3mm diameter.	Scrapes / deep scratches.
Dents – 2 per panel, 8 per car at 30mm diameter by 2mm deep.	Hail damage.
Minor stone pitting.	Misaligned, buckled, and distorted panels.
	Poor panel / paint repairs.
	Any rust.
	Foreign matter etched into paintwork (e.g., tar, resin, paint).
	Roof and gutter damage caused by the fitting of a roof rack.
	Damaged radiator grille, vehicle logos and model designation badges.
<u>Accessories and equipment</u>	
Removal of any accessory fitted at the customer's expense provided this does not cause damage to the vehicle.	Broken aerial.
	Removal of original Vehicle accessories
	Missing cigarette lighters, badges, knobs, trims, tools, jack, key and spare keys, spare wheel, spare tyre, service books.
<u>Glass, lights, and mirrors</u>	
Light scratching and minor chipping of windscreen or headlights and taillights, etc.	Windshield, side, and rear glass: Any cracks, scratches and deep stone chips which will cause the Vehicle to fail a roadworthy test.
Minor pitting.	Broken mirror glass, lights, or surrounds.
	Damage to electronics in front or rear screens.
<u>Underbody</u>	
Minor dents and deformations as long as it has not caused corrosion.	Oil leaks.
	Extensive rust / corrosion.
	Damaged exhaust system.
	Poor repairs.
	Twisted or bent chassis.
	Any damage to underbody which will cause the Vehicle to fail a roadworthy test.
<u>Interior and boot - carpet and trim</u>	
Clean and tidy condition with minor scuffing.	Burns – cigarette or other.
Fading caused by normal exposure to sunlight.	Cuts, rips or tears to upholstery, head lining, sun visors,

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Stains that are removable.	Stains from food, cosmetics, oil, paint, solvent, glue, chemicals, dirt, odour, or other substances which cannot be removed using a standard upholstery cleaner.
	Damage to seat structure.
	Damage to boot lining.
	Mismatched colours.
	Any missing interior item.
	Damage to any switch, control, knob, electronic device or other interior item.
<u>Dashboard, fascia, and door trims</u>	
Moderate scratches / markings.	Tears and splits.
Fading caused by normal exposure to sunlight.	Burns.
Removable stains and scuffing.	Holes or damage.
	Missing items / accessories (e.g., radio, ashtray, cup holder).
<u>Tyres, wheels and trim (including spare)</u>	
Each tyre and the spare tyre and rim is in a roadworthy condition and is of the same type and specification all-round the vehicle.	Broken / cracked tyres and wheel trims.
Wheel / Hubcap: Scrapes and scratches covering not more than 10% of the surface area.	Mismatched tyres and wheel trims.
	Tyres that do not meet South African Roadworthy Standards.
	Uneven tyre wear.
	Replacement tyres / wheels that do not meet manufacturer recommendations.
	Retreads.
<u>Engine and drivetrain components, air conditioner, Accessories, radiator, batteries and equipment</u>	
	Damaged or missing item.